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This requirement would not permit any trained observer (attendants, pilots etc.) to present important technical data, therefore it is recommended that a different questionnaire be used or that different elements be employed for communicating with this select group of individuals.

Whenever possible, the questions were written in multiple-choice form, so that they could be easily answered and accurately reported. If it appeared that too many categories would be needed to cover all possible responses, or if the categories would lead to doubtful or erroneous interpretation, then the question was worded so that the observer could fill in his own answer. A large number of the questions permit the observer to give a "Don't Know" or a "Don't Remember" response and this do not force a guess or an incorrect answer.

If you decided that the observer should be asked to circle the correct answer to the multiple-choice items, thereby allowing minimum ambiguity in the instructions and without subjective scoring. Systems such as checking or underlining the correct answer are often misinterpreted by the respondent because of previous experience with various ambiguous "checking" and "filling" systems, such as voting procedures.

It is anticipated that since a sufficient sample of replies has been received from the second questionnaire that further minor revisions will appear necessary.

FUTURE WORK

One-thousand copies of the "U. S. Air Force Technical Information Sheet" (Form A and Form B) will be printed and made available to STIC in the near future.

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